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# *Highfield Level 2 International Award in* **Understanding Stewarding at Spectator Events**

**This stewarding and spectator safety qualification is designed to provide the knowledge that those working as stewards require to keep spectators at sporting, musical and other events safe.**

## **Who is this qualification for?**

This qualification is designed for those learners who wish to work as a steward in the Active Leisure, Learning and Well-being sector. This may include events such as sports, music festivals, concerts, parades or carnivals. It covers how to prepare for events, control entry and exit of customers, identify and deal with crowd problems and respond to emergencies.

## **How long will it take me to achieve this qualification?**

This qualification is usually achieved by taking a five-day classroom-based course.

## **What topics are covered?**

**The topics covered in this qualification are:**

- preparing for spectator events
- assisting with the movement of spectators and deal with crowd issues at events
- helping to manage and resolve conflicts
- dealing with incidents at spectator events
- supporting the work of your team and organisation.

## **How is the qualification assessed?**

This qualification is assessed through multiple choice examination. This examination will take 2 hours to complete and contain 70 questions. Learners answering a minimum of 46 questions correctly will receive a pass. Learners answering a minimum of 56 questions correctly will receive a distinction.

## **Where can this course be taken?**

Through any Highfield approved training centre.

**Insert Course Duration**

**Course Dates**

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